



VOLUNTEER INTERPRETERS

Haringey Migrant Support Centre (HMSC) is a charity set up in 2012, staffed by volunteers and a small number of paid workers, offering advice and support to migrants in London. The beneficiaries often have an insecure immigration status and are affected by the 'hostile environment' agenda. HMSC assists visitors (clients) in many different ways, on issues ranging from immigration to housing, welfare or health. We have weekly triage sessions (first assessment), followed by advice and casework when needed. Twice a month, we also run a social community space with a hot lunch and activities to support visitors' wellbeing, help foster connections and build community knowledge.

We are looking for interpreters for our triage, advice and casework appointments.

What languages?

Our visitors come from over 60 different countries and nearly a third need an interpreter. All languages required!

When? How often?

We do not ask for any particular commitment. Some languages are required quite often, and some very rarely. If we need an interpreter, we will contact you (preferably with a few days' notice) and we will ask if you're available. You can sign up to our list even if you're not available very often, there is no obligation!

The main days when we need interpreters are Mondays (triage - first assessments) and Tuesdays (advice sessions). An appointment lasts in average 1 to 2 hours. Some appointments can also be arranged on other days of the week (Monday-Thursday). We don't work in the evening or at the week-end.

Telephone or face to face?

Appointments and interpretation can be organised on the phone, via a video call or face to face (in our office in Haringey, N15). Ideally, face to face appointments are best but in reality, many appointments are over the phone.

Personal qualities

Our visitors have complex issues and are going through a lot of stress. Some of them are very vulnerable. You will need to be patient, show empathy and be calm 😊

Benefits

It is a volunteer role, you will not get paid, but transport is reimbursed if you come to the office.

Contact: volunteering@haringeymsc.org