



Once you have a solicitor, HMSC will assume that your case is being managed between you and your lawyer. We will no longer be able to answer questions. Even if you have a lawyer, it's important to understand your own legal case – this is **your case** and **your life**. Don't hesitate to contact us again as soon as possible if you are:

- not satisfied with the work carried out by your lawyer,
- unable to contact them despite multiple attempts, or
- unable to get answers to your questions